

# *MED-CERT*

## **VISION**

MED-CERT IS COMMITTED TO BEING  
A LEADER IN MANAGING HEALTH CARE QUALITY,  
COST, AND PROVISION IN THE AREAS OF SELF-FUNDED  
AND FULLY INSURED MEDICAL CLAIMS.

## **MISSION**

OUR MISSION AS A MEDICAL CLAIMS MANAGEMENT  
COMPANY IS TO CONSTANTLY DEVELOP NEW AND  
ENHANCE ALREADY DEVELOPED MEDICAL CLAIMS  
MANAGEMENT PROGRAMS AND SERVICES WHICH WILL  
ALWAYS ENSURE THE PROVISION OF THE HIGHEST  
QUALITY, MOST APPROPRIATE, MOST COST EFFECTIVE  
HEALTH CARE THROUGH ASSESSMENT, PLANNING,  
COORDINATION, IMPLEMENTATION, AND EVALUATION.

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- Med-Cert is committed to ensuring that the client/patient receives the best possible, most appropriate care while ensuring that health care costs are managed in the most efficient and effective manner.
- Med-Cert provides Health Care Management which encompasses intervention prior to, during, and after the event through such services as Disease Management, Utilization Review, Case Management, Transplant Network Access, and Retrospective Claims and Case Review.
- Each program is self-contained yet interactive, thus, providing comprehensive care management which focuses on the entire continuum of care and wellness/illness. Elements include client/patient education, advocacy, and empowerment, assisting clients/patients in making informed decisions.
- Med-Cert is staffed by fully trained and experienced professionals with both specialized and general expertise. Programs, though designed around nationally-accepted and approved protocols, are flexible to the needs of the client, whether self-funded or fully-insured.
- Med-Cert exceeds industry standards in its provision of quality cost containment services while recognizing and respecting the individual needs of the client/patient.

# *Med-Cert*

## **FACTS**

- Began business in Nashville, TN, moving with growth to Tampa, FL;
- Provides service for self-funded and fully-insured employers;
- Easily accessed through its toll-free number, 1-800-356-7126 during the business hours of 8:30 a.m. through 5:30 p.m. EST, Monday through Friday, except holidays;
- Services are provided nationwide through an office located at 13902 N. Dale Mabry Hwy., Suite 227, Tampa, Florida 33618;
- All programs are administered by licensed Registered Nurses with at least five years of experience;
- Areas of specialty are comprehensive;
- Physician oversight is provided by a board of Physician Advisors who are board-certified in various medical and/or mental health/substance abuse specialties;
- The Medical Director holds an unrestricted license and provides program direction and case consultation;
- Works cooperatively among its own departments and those of its client-payers;
- A team approach to medical management is the philosophy of services developed and provided;
- Expertise in coordinating care needs with fully-insured groups and all entities involved with self-funded groups (employers, TPA's, Stop-loss Carriers/MGU's, Brokers, etc.)
- Extensive involvement in the managed care industry with a vast knowledge of informational, medical, and community resources;
- While Med-Cert staff is easily communicated with and accessed by the employer, strict standards of confidentiality are maintained at all times;
- Med-Cert serves as a health information resource to its clients, offering the client/patient information regarding wellness and disease management and the employer general data upon which to make their benefit management decisions.